



# SAM Release Notes

## Build 2015-10-31

October 31, 2015



## Change Log

| Version # | Date of Change | Section       | Description of Change     | Changed By |
|-----------|----------------|---------------|---------------------------|------------|
| 1         | 10/20/2015     | All           | Initial draft             | IBM        |
| 2         | 10/26/2015     | Release Notes | Incorporated GSA Comments | IBM        |
| 3         | 10/30/2015     | Release Notes | Updated Item 16056        | IBM        |

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## Overview

With each software release, we work to improve the System for Award Management (SAM) user experience, improve the quality of information available from SAM, and reduce the burden for those wishing to do business with the U.S. Federal government. We do this through a combination of minor enhancements and fixing known issues. This document summarizes the customer-facing changes that were made to the SAM application and database in the development window culminating in the build to production on October 31, 2015.

## Release Notes

| Description   | Reference IDs |
|---|---------------|
| <b>Enhancements</b>   |               |
| Added the National Provider Identifier (NPI) to the SAM Exclusion extract to provide awarding officials with a more complete public extract.  | 7119          |
| Created simplified mapping documents for the SAM Entity Management extracts to provide users of SAM data a quick reference for the data layout and formatting.  | 13495         |
| Updated the "sort by" and "order by" logic on the Search D&B Records page and Cross Reference page to allow users to sort Ascending and Descending for each column in the results returned display boxes increasing usability for managing exclusions.  | 14026         |
| Added functionality to allow federal hierarchy maintainer users to choose to view only Active levels of their federal hierarchy, or Active and Inactive levels of their federal hierarchy, increasing usability.  | 14444         |
| Created an email notification to alert users when their entity is flagged as having Delinquent Federal Debt (DFD) subject to the Treasury Offset Program, what the DFD indicator means, and what action to take. Created another notification to inform users when the debt flag is removed. Both messages are designed to reduce user confusion. | 15269         |
| Added a notification the Data Access Request page to inform users which data access roles they currently have, and when they expire, improving the data access request process.   | 15601 / 15604 |
| Added a notification the GSA Data Approval page to inform approvers which data access roles the user currently has, and when they expire, improving the data access approval process.   | 15602         |



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| Added functionality to display the HUBZone Certification Entrance and Exit Date in the Core Data section of an entity registration under "SBA Certified" allowing awarding officials to make a more informed decision.  | 16543 |
| Added "Read Only" Provisions FAR 52.222-50 and FAR 52.222-56 to the application to increase regulatory compliance.  | 16548 |
| Added a Confirmation Page when users select cancel while creating or updating an exclusion record allowing users to either return to the exclusion or to proceed with cancelling, improving the exclusion management process.   | 17428 |
| Added a Location accordion to the Disaster Response Registry Search page. Users will be able to search for entities able to provide disaster relief by entities' physical address, in addition to the other available search criteria, increasing the relevance of search results.  | 17888 |
| Updated page headers, field labels, and page description text throughout the exclusion process pages to improve users' experience.  | 17889 |
| Improved the confirmation page users see when they Delete or Deactivate an exclusion record. The page now lists the Organization Name, DUNS Number, CAGE Code, Classification Type, Active Data and Termination Date. This provides relevant information to the user in case they want to retain the confirmation page for their records. | 17920 |
| Added additional data elements to the SAM Exclusion Search results page -- SSN (if the user has FOUO access), Excluding Agency, Exclusion Type, and Termination Date – to provide more information to the user sooner in the search process.  | 17921 |
| Updated the SAM Entity Management daily extract file to include the Purpose of Registration code in the subset of information sent for Deleted/Deactivated and Expired records.   | 17923 |
| Added a DUNS Number column to My Exclusions and My Agency's Exclusions pages to allow officials to more quickly distinguish the correct location from among the exclusion records displayed.  | 18565 |
| <b>Accessibility Enhancements</b>   |       |
| Added a horizontal scroll bar throughout the application when the view is zoomed in (up to 200%) increasing accessibility for users with low-vision.  | 17451 |
| Updated text to replace on-page "directional" instructions with more detailed navigation descriptions providing better guidance for blind or low-vision users who rely on assistive technology.   | 17452 |



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| Grouped related control groups into FieldSet elements with clear legends to help distinguish what fields are associated with each other increasing usability for blind or low-vision users who rely on assistive technology.   | 17453 |
| Updated descriptive text on pages informing users that mandatory fields are marked with asterisks increasing usability for blind or low-vision users who rely on assistive technology.   | 17454 |
| Fixed the Skip Navigation link to direct a user to the main content of the page when activated increasing usability for blind or low-vision users who rely on assistive technology.  | 17487 |
| <b>Exclusions Management</b>   |       |
| Implemented an email notification to be sent to the Agency Administrator - Exclusions and Exclusions Representative for when D&B detects a change to specific monitored fields, e.g. legal business name and physical address, for Firm exclusion records.   | 9660  |
| Included the Hour/Minute/Second Timestamps for Historical Exclusion Records allowing users to distinguish different updates done within the same day.  | 10973 |
| Added Firm exclusion records, as well as entity registration records, to the D&B Monitoring process. If a DUNS Number associated with an exclusion record is flagged by D&B as having a change to its Legal Business Name or Physical Address, SAM will send the appropriate users an email notification (see Item 9660) inviting them to review the information from D&B and update the exclusion record if needed. | 13686 |
| Fixed an issue to ensure alternate addresses provided on the Identification Information page of the exclusion process will be displayed on the Exclusion Review page.  | 14028 |
| Updated the application to only display one Remove button per cross reference streamlining the Manage Exclusions process.  | 15131 |
| Fixed an issue where the Legal Business Name, DUNS and Address all appearing in the Organization Name field when viewing an exclusion that was added via the Search More Locations process.  | 15706 |
| Removed Legacy CT Codes and Exclusion Types from appearing on the Exclusion Summary page and fixed the CT Code link so that when clicked it navigates to a stand-alone "help" page increasing usability.   | 15924 |
| Updated the SAM Exclusions e-mail and XML Web Upload box to provide information about the new SAM Exclusion XML Upload process.  | 16091 |



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| Fixed an issue where the Classification filter under My Agency's Exclusions was not filtering the correct classification of exclusions.   | 17355         |
| Implemented a Special Entity Designation exclusion investigation email notification, and updated text/page descriptions when reviewing changes, once the investigation is complete increasing data quality. | 17637         |
| Implemented D&B Investigations for Special Entity Designation exclusions uploaded through the SAM Exclusions XML uploader increasing data quality.  | 17638 / 18865 |
| Added functionality that allows users to add multiple cross-references more easily to an exclusion record increasing usability.   | 17890         |
| Added logic to ensure no changes are saved to an exclusion record until the user selects Submit on the last page of the exclusion record.   | 18272         |
| <b>Manage Data Access</b>   |               |
| Updated the page titles, page descriptions, and page field labels on the Data Access request pages so that users can better navigate the data access request process.                                       | 10792         |
| Resolved an issue where SAM administrators were unable to see the Government Security Officer for certain archived data access requests.  | 13624         |
| Updated the error message encountered when character input limit is reached while entering Justification Reason for a Data Access Request increasing usability.   | 14238         |
| Resolved a display issue on the SAM System Account administration page which prevented Help Desk and GSA Data Approvers from fully viewing archived data access requests.                                   | 14476         |
| Updated the SAM expiration email notifications to include the data access role that will be expiring.   | 15594         |
| Removed Legacy roles from the GSA Data Approver drop down menu.   | 15599         |
| <b>Register/Update Entity</b>   |               |
| Fixed an issue where entities with expired registration records were prevented from viewing their registrations if a Work in Progress was initiated.  | 17423         |
| Resynchronized the SAM Corporate Hierarchy with the D&B Hierarchy to correctly display updates to an organization's structure.  | 17543         |
| Restored a link to allow Entity Administrators to download their Active registrations in XML format on the Register/Update Entity > Complete Registrations page.  | 18008         |



| <b>Manage Entity Core Data</b>  |       |
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| Added a validation rule to prevent users from saving invalid DUNS+4 values, e.g. NONE and NULL, within their Financial Information increasing data quality.   | 13309 |
| Removed the word "null" from the Agency Location Code drop down box on the Financial Information page of a Federal registration increasing usability.   | 15452 |
| Removed the 90-day grace period to provide international owners' CAGE/NCAGE Code in accordance with FAR Subpart 4.18. All users who state that their entity has an Immediate or Highest-Level Owner will need to provide the parent's CAGE/NCAGE Code prior to submitting their registration.                                       | 16056 |
| Changed the default setting for Country of Incorporation on the General Information page to "Please select a value." All registrants will have to select a country from the drop-down. Those who select United States will then have the option of selecting a State of Incorporation further increasing data quality.              | 16231 |
| Removed duplicate asterisks for mandatory questions on the Purpose of Registration page reducing confusion.   | 16236 |
| Implemented a validation rule to prevent users from providing their entity's CAGE/NCAGE Code for their Immediate and/or Highest-Level Owner or providing the same CAGE/NCAGE Code for both owners, increasing data quality. In either scenario, the user will receive a mandatory error message on the CAGE Ownership Details page. | 17425 |
| Removed the conditional credit card payment statement on the Financial Information page for IGT registrations with the business purpose of Buyer.   | 17664 |
| Fixed an issue where U.S. Territories were getting an incorrect error message when attempting to refresh their legal business name and physical address information from D&B.   | 18704 |
| <b>Manage Entity Assertions</b>   |       |
| Fixed an issue where the application was inserting a "0" in the Annual Revenue field of on the Size Metrics page of an IGT Only registration (Seller, or Buyer and Seller) when the user entered nothing.   | 13912 |
| Updated the text in the Entity Registration Record PDF to display "Disaster Response Information" instead of "Disaster Relief."   | 17420 |
| <b>Manage Entity Reps &amp; Certs</b>   |       |



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| Inserted on-screen SAM Assistant text for the Reps and Certs section within an Entity Registration increasing usability.   | 14081 |
| Fixed an issue where FAR 52.223-9 and FAR 52.223-4 were being marked as "certified" by the user even though they answered "No" to Question 4 in the Reps & Certs increasing data quality.    | 11640 |
| Implemented changes to the Reps & Certs section of an All Awards registration pertaining to FAR Case 2016-006 Prohibition on Contracting with Inverted Domestic Corporations [IAESAM-240].   | 17628 |
| Removed references to FAR 52.219-22 per FAR Case 2009-016 which included making Question 18 of the Reps & Certs section reserved.  | 17895 |
| Updated the text in FAR 52.219-1 Alternate 1 from "May 2014" to "Sept 2015" and changed (b)(9) to (c)(9) and (b)(2) to (c)(2).   | 18705 |
| <b>Manage Points of Contact</b>  |       |
| Fixed an issue where the incorrect Points of Contact were displaying if a user switched their Purpose of Registration from All Awards or Federal Assistance Awards, to IGT Only.             | 16679 |
| <b>Manage Federal Hierarchy</b>  |       |
| Fixed the infinite regeneration of the processing swirl after adding a level to the Federal Hierarchy. When processing is complete, the user will be redirected back to the My SAM Homepage. | 16355 |
| <b>Manage Entity Users</b>   |       |
| Updated the User Information page to display a user's Granted User Roles increasing usability.   | 11999 |
| Disabled the ability for Help Desk users to view deactivated entities on the Manage Entity Users pages in order to prevent them from assigning roles to deactivated entities.                | 13508 |
| Implemented the processing swirl when a user is to be directed to the User Information Page.   | 16290 |
| Updated query to always display a user's Pending Roles Request to the approver no matter if the user changes his/her account settings.   | 17836 |
| <b>Manage User Account</b>   |       |
| Resolved an issue to filter individual SAM accounts from the system account password reset workflow.   | 10228 |
| Removed a link instructing a user to update their email address after they have disassociated their account from an entity.  | 12886 |



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| Updated the error message users receive when attempting to reuse an old password within their 10 limit.  | 16016 |
| Reorganized the error messages within the Create System Account process for clarity. The messages will be displayed in a single block to provide a more user-friendly presentation.  | 16950 |
| <b>Manage Search Records</b>   |       |
| Updated the display of counties in the Disaster Response Registry. Counties selected will display as their name not a two-digit code, increasing usability.  | 17684 |
| <b>Viewing Records</b>   |       |
| Fixed an issue where the print page displayed "null" when trying to print the Excluded Family Members page via Search Records.   | 14006 |
| Fixed an issue where Product Service Codes (PSCs) were not displayed on the Entity Record PDF.   | 17422 |
| Updated the text on the Search Records, Entity Record, and Core Data pages in Search pertaining to the SBA's Dynamic Small Business Search to inform users that they need to access the DSBS through a SAM View or Update, or use the direct access to the SBA Supplemental page in the SBA GLS. | 17563 |
| <b>Site-Wide</b>   |       |
| Implemented the SAM interface to sync the SAM Federal hierarchy with FPDS-NG.  | 4917  |
| Updated the interface that populates the vendor hierarchy.   | 7892  |
| Corrected references to "Federally Funded Research and Development Corporation" business type and associated terms to "Federally Funded Research and Development Center."  | 13921 |
| Added a footer to the bottom of the SAM Status Tracker page that displays the server number so that it can be used to troubleshoot issues that users encounter while using the SAM Status Tracker.   | 14236 |
| All references to data access "Viewer" have been converted to "User" throughout the application on order to reduce user confusion.   | 16229 |
| Fixed the Entity Information page within the Create System Account process to ensure the SAM Assistant header is not statically expanded. A user may now expand/collapse the header.   | 16308 |



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| Added distinct page titles for all pages within the SAM application to indicate to a user what page he/she is on increasing usability and accessibility.  | 16695         |
| Added an additional validation rule to the mailing addresses to prevent users from inputting unicode characters increasing data quality for interfacing systems.  | 16703         |
| Removed the Save button from the Delete/Deactivate Exclusion pages, Entity Record Confirmation page, and the Assign User Roles Confirmation page as it served the same function as the Print button.                  | 17419         |
| Fixed an issue where saved searches were not displaying a time stamp under the My Saved Queries section.  | 17421         |
| Removed the "General FAQ" sub-tab to reduce navigation redundancy on the Help > FAQ page. This also increases usability and accessibility for users who rely on assistive technology.                                 | 17489         |
| Updated the definition of the Government Business Point of Contact in the Content Glossary, User Guide, and the SAM Assistant text on the POC page to include SBA small business subcontracting opportunity language. | 18381         |
| Updated the SAM Exclusions Extract User Guide to reflect the updated layout and display the max element length for each data item.  | 18769         |
| Disabled the Legacy EPLS XML upload interface.  | 19173         |
| <b>Web Services</b>   |               |
| Added FAR 52.204-17 to display in the Reps and Certs section of the SAM Entity Management web service.  | 17171 / 19083 |
| <b>API</b>  |               |
| Added modular options to the SAM API getData procedure. Users can choose to return all fields including those that have no value, i.e. are null, or just those in which the field is completed.                       | 16293 / 17951 |
| Fixed the SAM API JSON return to include all public data information to a user who requests. Additional public data now included in SAM API getData are the bonding information, POC notes, and correspondence flag.  | 17952 / 16983 |
| Fixed field names associated with the address object within SAM API to provide clarity and consistency throughout the JSON return.  | 17113         |
| Added the Standard Form 330 for Architect Engineer Response information to the SAM getData API. This form provides the firm's professional qualifications regarding Architect-Engineer services.                      | 17116         |



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| Fixed several data elements pertaining to specific FAR and DFAR clauses that were not displaying accurate information in the SAM API. | 17117 |
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